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# PROGRAMME

09:00	Registration, refreshments & networking	
09:30	<b>Chairs' welcome</b> <b>Rose Caldwell</b> , executive director, Concern Worldwide UK and Leigh Daynes, chief executive, Y Care International	
	 	
09:40	<b>Opening keynote: Leadership matters – a personal reflection</b> <p>It is no secret that 2018 has been an extremely challenging year for aid charities and those leading them. We have invited Mark Goldring, who is due to step down as chief executive of Oxfam GB at the end of this year, to reflect on his longstanding career as a charity chief executive, and how he feels that leadership and the challenges facing the sector have changed over the past twenty years. He will share his personal response to the international safeguarding crisis, including some of the steps Oxfam GB is taking to respond to an onslaught of criticism, and what the future might have in store for the wider aid sector.</p> <b>Mark Goldring</b> , outgoing chief executive, Oxfam GB	
10:10	<b>Safeguarding: Where do we go from here?</b> <p>Our expert panel will be invited to share the latest in policy and regulatory developments following the International Safeguarding Summit held in October, as well as their personal views on what the priorities are now and how their organisations are already putting these into practice.</p> <b>Monica Blagescuc</b> , director of programmes and accountability, Disasters Emergency Committee, <b>Vickie Hawkins</b> , chief executive, MSF UK, <b>Jill Healey</b> , executive director, ChildHope UK, <b>Jennifer Kelly</b> , head of group safeguarding, The Prince's Trust and <b>Peter Taylor</b> , head of safeguarding, DFID	
11:00	Networking and refreshment break	
11:20	<b>1A. The practicalities of securing and maintaining a safeguarding culture</b> <p>This session will consider how the rise of safeguarding in the regulatory and public consciousness has shifted the focus from solely being about protecting vulnerable individuals, to securing a culture of openness and accountability across the entire organisation. Accessible policies, proper information flows and sensitive handling of incidents with appropriate external reporting, are all key elements to ensuring regulatory compliance, contributing to the wider public benefit and maintaining public trust. Join us to reflect on lessons learned within the sector and for practical tips on securing and maintaining a robust safeguarding culture.</p> <b>Emma Dowden-Teale</b> , partner, Bates Wells Braithwaite	<b>1B. Technical briefing: Simplifying humanitarian travel</b> <p>Supporting people and teams travelling to some of the world's most vulnerable and remote locations often requires complex and frequently changing itineraries as well as a constant focus on keeping travellers safe and secure. Drawing on real life examples, Key Travel will describe how they have worked with leading humanitarian organisations to simplify travel requirements, including the use of a specialised data technology platform to track spend which enables crisis response teams to maximise both financial and human resources, and to meet the reporting requirements of funders and donors.</p> <b>John O'Sullivan</b> , managing director UK & Europe, Key Travel
12:05	Transit time	
12:10	<b>2A. Amnesty International case study: devolving power to the southern hemisphere</b> <p>Many INGOs are recognising the role of northern NGOs to provide support rather than driving the development agenda, and as a result are increasing their presence in the southern hemisphere. In this session, Tom Crame and Nicki Deeson will relate their experience of opening up new and developing existing branches in different locations including Sri Lanka, Bangkok, South Africa, Kenya and Mexico. They will share the motivation and practicalities involved, and shed light on how they are handling challenges including local recruitment, training, premises standards and even how workplace wellbeing can look different depending on each country's culture.</p> <b>Tom Crame</b> , head of workplace - people and services and Nicki <b>Deeson</b> , international finance director, Amnesty International	<b>2B. DFID grants: A new model for cost transparency</b> <p>A historic lack of transparency and inadequate cost recovery on DFID grants has led to a full and frank review of the existing system and its limitations. Since October 2017, Bond, Humentum and a small group of UK-based CSOs have been working with the DFID to co-create a model for cost transparency and cost recovery. This session will unpick that model and discuss how it intends to provide a more transparent and fair future in the delivery of UK government grants and funding of charities core costs.</p> <b>Tim Boyes-Watson</b> , global director, alliances & advocacy, Humentum

# PROGRAMME

12:50	Lunch and networking break	
13:50	<b>When disaster strikes: why the wellbeing of your workforce should be the first priority</b> <p>How, as leaders, can we best support our staff and volunteers so that they are fully-equipped to support others? When it comes to crisis response and high risk situations, the mental health and wellbeing of your own workforce is just as important as that of your beneficiaries. This session will consider why psychosocial support for your staff should be moving up the agenda, and how organisations can implement simple steps to strengthen the emotional wellbeing and resilience of their international workforce.</p> <p><b>Saba Al Mubaslat</b>, chief executive, Humanitarian Leadership Academy</p>	
14:20	<b>3A. Technical briefing: Finance for INGOs</b> <p>As financial management and regulatory requirements for international organisations are becoming increasingly complex, this session will offer a practical response to the most common accounting and tax issues affecting INGOs. Considering topical developments such as Charity Commission guidance, areas of focus in recent HMRC reviews of international charities, benchmarking in key areas and the potential implications of the new CSSF form of contract, attend this session to focus on best practice and gain practical advice of current issues affecting organisations operating overseas.</p> <p><b>Steve Harper</b>, senior audit manager and <b>Murtaza Jessa</b>, head of charities, haysmacintyre</p>	<b>3B. Workshop: Bribery, corruption and fraud in focus</b> <p>Unfortunately, fraud is a major threat for all kinds of charities, and when organisations operate internationally this risk is often heightened. Join Mark Baynham to work through some practical examples of the major threats, both internal and external. Mark will also share Plan International's own experience and outcomes of investing in counter fraud and internal fraud training. Come away better-equipped to protect your organisation from harm.</p> <p><b>Mark Baynham</b>, head of counter fraud, Plan International</p>
15:05	Networking & refreshment break	
15:30	<b>Panel debate: How can we turn the tide of declining public trust in charities?</b> <p>The Charity Commission's latest research reveals that the level of public trust in charities is at the lowest point since the regulator started tracking it in 2005. Similarly, the Aid Attitudes Tracker, which focuses specifically on the public perception of international aid, depicts similar findings. But what does 'trust' mean to our panellists, who are all advocates of international development and do these statistics concern them? More importantly, we invite them to share some actionable insights and potential solutions towards influencing how the public feels about the causes they care about.</p> <p><b>Panellists: Sarah Atkinson</b>, director of policy and communications, Charity Commission, <b>Caroline Nursey</b>, executive director, BBC Media Action and chair, Bond, <b>Madiha Raza</b>, global communications coordinator, Muslim Aid, <b>Will Tucker</b>, communications and advocacy consultant and <b>Professor Myles Wickstead</b></p>	
16:20	<b>Closing keynote: All eyes on us - Building better boards to withstand scrutiny and restore trust</b> <p>Over the course of the past two years Muslim Aid has appointed a new chief executive and an entirely new board of trustees in the wake of a series of challenges including financial irregularities, a statutory inquiry from the Charity Commission and the appointment of an interim manager. In this session, we will hear more about the process and practicalities involved in building a board from scratch, including how to recruit the right balance of skillsets and the role of governance and leadership to shape a culture of transparency and restore trust.</p> <p><b>Jehangir Malik</b>, chief executive, Muslim Aid</p>	
16:55	Chairs' closing observations	
17:00	Festive drinks and networking reception	

“ Very useful day out of the office and great to listen to colleagues with similar challenges. ”

Petra Ingram, CEO, Brooke

“ Excellent topics, great discussions and exchange of ideas and experience. ”

Apostolos Michalas, grants accountant, Christian Aid

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